



Join us for the VOME Workshop

Delivering public services on-line: How does it change the status quo?

The Visualisation and Other Methods of Expression (VOME) research project is hosting a workshop to explore the implications of on-line technologies for both public service design and service delivery.

The workshop will cover:

1. The potential for using on-line technology in formal and informal education as well as across public services in general.
2. The implications for the service provider and for the citizen (young and old) of digitizing public services.
3. Designing on-line public services from a privacy and consent perspective.

WHEN: Tuesday 7 th December 2010 10 am until 4 pm (lunch included)
WHERE: British Museum, Great Russell Street, London, WC1B 3DG Room: Sackler Room
KEY NOTE Ollie Bray http://olliebray.typepad.com/ SPEAKERS: Kieron O'Hara – Author of “The Spy in the Coffee Machine”
BOOK NOW: To reserve your place by Thursday 25th November, please email Claire.hudson@rhul.ac.uk
The workshop is free to attend.

Registration: Important Dates

05 Nov - Registration Opens

25 Nov - Registration Closes

07 Dec - Event Starts at 10am

Organiser: Royal Holloway team on the VOME project www.vome.org.uk.

VOME is a research project aimed at exploring how service users engage with concepts of privacy and consent in on-line interactions. The project aims to design technologies that support service users in their selection and deployment of privacy practices when using on-line technologies.

The focus of the workshop is to use talks and interactive discussion sessions to draw out the issues of privacy & consent in the citizen and public service provider relationship, and to explore how the use of on-line technologies impacts these issues.

This workshop will appeal to Practitioners and Researchers with an interest in the increasing use of ICT in the public service/community services space.



Travel: Full details on how to get to the British Museum can be found by looking at the following link: http://www.britishmuseum.org/visiting/getting_here.aspx

The nearest underground stations to the Museum are:

- Tottenham Court Road (300m)
- Holborn (500m)
- Russell Square (800m)
- Goodge Street (800m)

Accommodation: Assistance with accommodation is offered once you have registered.

Enquiries: Enquiries should be made directly to our Conference Administrator:

claire.hudson@rhul.ac.uk

Tel: +44 (0) 1784 414347

Please note: Spaces are limited and will be allocated on a first come, first served basis. To confirm your attendance, please email Claire.hudson@rhul.ac.uk

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